



The South Carolina Department of Insurance (SCDOI) does not oversee United Property & Casualty's (UPC's) policy and policyholder information or the liquidation of the company as UPC is under the Florida Office of Insurance Regulation. While the SCDOI's mission is to meet the needs of our state's consumers, questions concerning your policy should be directed to your insurance agent or the Florida Office of Insurance Regulation.

**For South Carolina consumers who are impacted by the liquidation of the Florida insurance company, UPC, please:**

1. Contact your insurance agent or company to discuss what your next steps should be.
2. Visit the [Florida Office of Insurance Regulation](#), to contact their consumer hotline, [click here](#).
3. If you are a UPC policyholder with an already pending claim, please continue to visit the company's website at <https://www.upcinsurance.com> or contact the company directly as follows:

Claims: 1-888-256-3378  
Flood Claims: 1-800-759-8656

Claim files and claim data are currently being prepared for forwarding to the SC Guaranty Association. As a result, there may be a slight delay in claim processing during this transitional period.

