Jun 24, 2022

The South Carolina Department of Insurance (SCDOI) does not maintain individual policy and policyholder information for Southern Fidelity Insurance Company (Southern Fidelity), nor is it administering the liquidation of the company. The liquidation of Southern Fidelity is being conducted in its home state by the Florida Division of Rehabilitation and Liquidation.

Accordingly, specific questions concerning your policy are best directed to your insurance agent or the Florida Division of Rehabilitation and Liquidation. The SCDOI remains committed to its mission to meet the needs of our state’s consumers. To further assist South Carolina consumers impacted by the liquidation of Southern Fidelity, we are providing the below information:

1. If you have a Southern Fidelity insurance policy, please with contact your insurance agent or company, or the Florida Department at Consumer.Services@myfloridacfo.com or by calling (850) 413-3081 or toll free at 1-800-882-3054 to discuss what your next steps should be. For claims-related questions, please see below.

2. For information from the Florida Division of Rehabilitation and Liquidation and answers to frequently asked questions about the liquidation and claims process, click here. Policyholders with claims related question can also call 1-866-722-4995.

3. If you are a Southern Fidelity policyholder with an already pending claim, please also visit the South Carolina Insurance Guaranty Association’s website. A list of the South Carolina Insurance Guaranty Association FAQ’s regarding this issue can be found here.